



## Patient Financial Policy

It is the patient's responsibility to provide the correct insurance information at the first visit. If the incorrect information is given we will not re-bill your insurance, and the patient will be responsible for the balance and obtaining reimbursement from their insurance.

### **Private Insurance Patients: (Including Medicare)**

- Contact your insurance carrier prior to your visit if concerned about coverage benefits, preauthorization, or co-pay information. Ultimately, you the patient is responsible for the balance.
- Co-pay, if applicable, is required at the time of service.

If your insurance requires a doctor's prescription, please present any authorization or referral information at the first visit.

### **Medicaid Patients:**

- You must receive a referral or authorization from your passport provider prior to your appointment.
  - Please bring your current Medicaid card to the first appointment.
  - Co-pay, if applicable, is required at the time of service.
- We will verify this information at that time and receive authorization for treatment.

### **Workers Compensation Patients:**

- Please bring your Work Comp carrier information, including: work comp carrier name, address, phone number, contact name, and assigned claim number at the first visit.
  - In some cases, Work Comp Carriers require a doctor's prescription for pre-authorization prior to your Physical Therapy first appointment.

Please present any authorization or referral information at the first visit.

We will verify this information at that time and receive authorization for treatment.

### **Motor Vehicle Accident (MVA) Patients:**

- Auto insurance information is required at the first visit, which must include; Auto carrier name, address, phone number, claims adjuster name, and his/her phone number.
  - Please present any authorization or referral information at the first visit.
- We will verify this information at that time and receive authorization for treatment.

### **Self-pay Patients:**

- Charges are \$55.00 per appointment.

- Payment arrangements can be made with the billing department at the time of the first visit.